



**ETHER**

SPA & WELLNESS

HOTEL GRAND KOPAONIK



## *Dobro došli*

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Otvaramo vam vrata Ether Spa centra gde ćemo vas vešto uputiti na bolju stranu života, namenjenu relaksaciji, lepoti, miru i posvećenosti sebi. Očaravajući prostor na 2000 kvadratnih metara, ekskluzivni sadržaji i iskusan tim učiniće Ether Spa vašom luksuznom oazom u srcu planine. Vrhunski tretmani, inspirisani ovom jedinstvenom planinskom lokacijom, pažljivo su odabrani kako bi se prilagodili vašim individualnim potrebama. Zaronite u dubine savršenstva - vaš svet uživanja, u kojem je sve podređeno dobrom osećaju i otkrivanju čari potpune relaksacije.

Uživajte u trenucima čistog zadovoljstva!

## *Welcome*

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We are opening the doors of Ether Spa Centre where we will skilfully guide you to a better side of life dedicated to relaxation, beauty, peace and self-care. Mesmerising 2000 square meters of space, exclusive services and an experienced team will surely make Ether Spa your oasis at the heart of the mountain. Treatments, inspired by this unique mountain location, have been carefully selected to suit your individual needs. Dive into the depths of perfection - your world of enjoyment, in which everything is subordinated to good feeling and discovering the charms of complete relaxation.

Enjoy the moments of pure contentment!



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## *Ether proizvodi*

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Doživite nesvakidašnje iskustvo kreiranja esencijalnih ulja i pilinga u potpunosti usklađenih sa vašim doživljajem sveta, ukusom i stilom. U saradnji sa originalnim domaćim brendom AROMATHERAPIST pravimo personalizovane proizvode u našoj aroma laboratoriji, mešavine aromatičnih ulja, obloge od planinskog cveća i kataplazme, od pažljivo biranih sirovina, najkvalitetnijih sastojaka i hladno ceđenih ulja. Bočice pune čiste prirode namenjene su vašoj najfinijoj nezi.

## *Ether label*

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Experience the unique journey of creating essential oils and scrubs perfectly aligned with your perception of the world, taste, and style. In collaboration with the original local brand AROMATHERAPIST, we craft personalized products in our aroma laboratory—blends of aromatic oils, compresses made from mountain flowers, and poultices—all from carefully selected raw materials, the finest ingredients, and cold-pressed oils. Bottles filled with pure nature, designed for your most delicate care.



## *Aromatična laboratorija*

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Neponovljivo iskustvo kombinovanja prirodnih bogatstava, čarobnih mirisa i dejstava.

U našoj Aromatičnoj laboratoriji imaćete priliku da naučite osnove aromaterapije, napravite sopstvene kombinacije eteričnih ulja i pilinga za telo, koje možete koristiti tokom tretmana ili poneti sa sobom. Radionice fito-aromaterapije zasnovane su na upoznavanju sa autohtonim biljnim vrstama i cvećem sakupljenim na Kopaoniku. Imaćete priliku i da napravite jedinstven aromatični poklon za svoj dom, koji će vas podsećati na vaš boravak na ovom posebnom mestu.

## *Aromatic laboratory*

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A unique experience of combining natural resources, magical scents and effects.

In our Aromatic Laboratory you will have the opportunity to learn the basics of aromatherapy, make your own combinations of essential oils and body peelings, which you can use during the treatment or take them with you. Workshops are based on getting acquainted with autochthonous plant species and flowers collected on Kopaonik. You will also have the opportunity to make a unique aromatic gift for your home, which will remind you of your stay in this special place.



## Kolekcija Esencija

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Neke stvari su esencijalne u životu, naročito prisutnost u momentu. Naša kolekcija Esencija pruža luksuzan i pažljivo odabran niz tretmana sa namerom da vas odvuče od obaveza svakodnevnog života i da dozvoli posebnoj energiji Kopaonika da obuzme vaša čula i omogući vam da se opustite i uravnotežite svoj um, telo i duh.

## Essence Collection

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Some things are essential in life, especially being present in the moment. Our Essence Collection provides a luxurious and carefully selected series of treatments with the intention of distracting you from the obligations of everyday life and allowing the special energy of Kopaonik to take over your senses and allow you to relax and balance your mind, body and spirit.

## Tretmani lica

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### Dašak planinskog vazduha

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Pročišćava. Oživljava. Smiruje.

Dašak planinskog vazduha je umirujući tretman koji obezbeđuje vašoj koži vlagu, hranjive materije i vitamine. Ugladivanjem finih bora izazvanih suvoćom, koža postaje meka i gipka, a dodatna luksuzna nega za područje oko očiju učiniće vaš izgled svežim i odmornim.

60 min | Cena: 12.500 rsd

### Eye deluxe

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Luksuzni tretman za žene u kojem se tretira izuzetno osetljivo područje oko očiju. Blistavost kože i smanjenje finih linija vidljivi su odmah nakon tretmana.

30 min | Cena: 9.500 rsd

### Men ultra

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Posebno kreirani preparati za muškarce koji tretiraju izuzetno osetljivo područje oko očiju. Blistavost tena i smanjenje finih linija vidljivi su odmah nakon tretmana.

30 min | Cena: 9.500 rsd

## Facial Treatments

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### A breath of mountain air

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It purifies. It vitalizes. It harmonizes.

A breath of mountain air is a calming remedy, delivering **moisture**, nutrients, and vitamins to your skin. By smoothing fine lines caused by dryness, your skin becomes soft and supple, while an added touch of luxury for the delicate eye area leaves you looking refreshed and rejuvenated.

60 min | Price: 12.500 rsd

### Eye deluxe

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A luxury treatment for women that treats the extremely sensitive eye area. Skin radiance and wrinkle reduction are visible immediately after the treatment.

30 min | Price: 9.500 rsd

### Men ultra

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Specially made products for men that treat the extremely sensitive eye area. Complexion radiance and wrinkle reduction are visible immediately after the treatment.

30 min | Price: 9.500 rsd



## Masaže

### Duh Kopaonika

Naš pristup je jedinstveno personalizovan i terapijski. Počinje konsultacijama, kako bismo razumeli kako se osećate, proverili da li određenim delovima vašeg tela treba posebna nega i kakav tip pritiska preferirate. Vaša masaža počinje nanošenjem vrućih peškira natopljenim našom autentičnom mešavinom okrepljujućih esencijalnih ulja i tretmanom koji će vas duboko opustiti i podmladiti.

**50 min | 75 min**  
**Cena: 8.800 | 11.900 rsd**

## Massages

### Spirit of Kopaonik

Our approach is uniquely personalized and therapeutic. It starts with a consult, so that we can understand how you feel, check if certain parts of your body need special care and what type of pressure you prefer. Your massage begins with applying hot towels soaked in our authentic blend of invigorating essential oils and a treatment that will deeply relax and rejuvenate you.

**50 min | 75 min**  
**Price: 8.800 | 11.900 rsd**

## Relaks masaža

Švedska masaža je jedna od najpopularnijih tehnika masaže na svetu. Primarni cilj ove masaže je da vas u potpunosti relaksira popuštanjem mišićne tenzije.

**50 min | 75 min**  
**Cena: 8.800 | 11.900 rsd**

## Apres ski masaža

Naša sportska masaža je osmišljena tako da pomogne vašem telu da se brzo oporavi od stresa prouzrokovanog celodnevnom skijanjem ili vožnjom snouborda. Vaš terapeut će raditi na vašim napetim mišićima i pomoći će u eliminaciji mlečne kiseline uz pomoć Apres Ski esencijalne mešavine ulja koja ubrzava cirkulaciju i priprema vas za vaše sledeće osvajanje staza. Ova masaža uključuje i potpunu masažu skalpa.

**50 min | 75 min**  
**Cena: 8.800 | 11.900 rsd**

## Masaža vrućim bazaltnim kamenjem i aromatičnim uljima

Senzacija nežno zagrejanog, uglačanog bazaltnog kamenja na vašem telu pravo je relaksirajuće iskustvo. Svaki bazaltni kamen strateški je pozicioniran na tačkama čakre i tačkama pritiska na telu. Potom sledi masaža celog tela uz pomoć moćnih zagrejanih aromatičnih esencijalnih ulja koja popuštaju tenziju i stres i dovode vas u stanje blažene relaksacije.

**50 min | 75 min**  
**Cena: 8.800 | 11.900 rsd**

## Relax massage

Swedish massage is one of the most popular massage techniques in the world. The primary goal of this massage is to completely relax you by relieving muscle tension.

**50 min | 75 min**  
**Price: 8.800 | 11.900 rsd**

## Après ski massage

Our sports massage is designed to help your body recover quickly from the stress caused by all-day skiing or snowboarding. Your therapist will work on your tight muscles and help eliminate lactic acid with Après Ski essential oil blend that speeds up circulation and prepares you for your next visit to the slopes. This massage includes a complete scalp massage.

**50 min | 75 min**  
**Price: 8.800 | 11.900 rsd**

## Massage with hot basalt stones and aromatic oils

The sensation of gently warmed, polished basalt stones on your body is a truly relaxing experience. Each basalt stone is strategically positioned at the chakra points and pressure points on the body. This is followed by a full body massage with the help of powerful heated aromatic essential oils that relieve tension and stress and bring you to a state of blissful relaxation.

**50 min | 75 min**  
**Price: 8.800 | 11.900 rsd**

## Tretmani tela

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### Ritual dijamantske ruže

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Zaglađujući i hranljiv piling tela i regenerativna masaža uz pomoć izvrsne arome ulja ruže Damaska. Savršen ritual za obnavljanje prirodne gipkosti, sjaja i elastičnosti vaše kože, dok se istovremeno i vaše opšte zdravlje obnavlja.

**75 min | Cena: 12.900 rsd**

### Detoks pakovanje

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Bogat makronutrientima koji pružaju intenzivnu hranljivost, ovaj tretman ima efekat očvršćivanja i podmlađivanja. Pomaže kod zadržavanja tečnosti i eliminacije toksina.

**30 min | Cena: 6.500 rsd**

### Piling Srebrna planina

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Čulni ritual koji pročišćuje kožu visoko efikasnim piling agensima. Ovaj moćni tretman citrusom eliminiše mrtve ćelije kože i pruža izvanredno sjajnu i zaštićenu kožu.

**30 min | Cena: 6.500 rsd**

## Body treatments

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### Diamond rose ritual

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Smoothing and nourishing body peeling and regenerative massage with the help of the excellent aroma of Damascus Rose Oil. Smoothing and nourishing body peeling and regenerative massage with the help of the excellent aroma of Damascus Rose Oil.

**75 min | Price: 12.900 rsd**

### Detox pack

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Rich in macronutrients that provide intensive nutrition, firming and rejuvenating effect. It helps to retain fluid and eliminate toxins.

**30 min | Price: 6.500 rsd**

### Silver mountain peeling

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A sensual ritual that polishes the skin with highly effective exfoliating agents. This powerful citrus treatment eliminates dead skin cells and provides extraordinarily radiant and protected skin.

**30 min | Price: 6.500 rsd**

## Rasul tretman

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Naš privatni Rasul je blaženo holističko utočište. Vaš Spa domaćin će vas voditi kroz korake ovog tretmana pre nego što vam da dve činije - prva sadrži autentični Grand Ether piling natopljen prirodnim aromama planinskih biljaka i cveća i koristi se da pripremi vašu kožu. Druga činija će sadržati mineralizovano blato za pročišćavanje iz termalnih izvora Kopaonika koje možete nanositi svuda po telu. Zatim se možete opustiti i dozvoliti Rasulovoj toploti i pari da aktivira blato, izvuče nečistoće iz vaših pora i detoksikuje vaše telo. Naposletku, tuširanjem ćete ukloniti blato i vaša koža će, i na pogled i na dodir biti duboko osvežena. Toplo preporučujemo da ovaj tretman ispratite sa prilagođenom masažom.

**45 min | Cena: 8.900 rsd**

## Rasul Treatment

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Our private Rasul is a blissful holistic refuge. Your Spa host will guide you through the steps of this treatment before giving you two bowls - the first contains an authentic Grand Ether peeling soaked in the natural aromas of mountain plants and flowers and is used to prepare your skin. The second bowl will contain mineralized mud for cleansing from thermal springs of Kopaonik that you can apply all over your body. You can then relax and allow Rasul's heat and steam to activate the mud, remove impurities from your pores and detoxify your body. Finally, showering will remove mud and you leave your skin visibly refreshed and soft. We strongly recommend that you accompany this treatment with a personalized massage.

**45 min | Price: 8.900 rsd**



## *Kolekcija Uspomena*

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Kopaonik je oduvek bio mesto gde se stvaraju uspomene. Ponosno predstavljamo našu „Kolekciju Uspomena“ koja je pažljivo osmišljena kako bi vam omogućila odmor, rasterećenje i povezivanje sa ovim magičnim mestom. Vodimo vas na jedinstveno putovanje mašte, pomažući vam da stvorite svoje dragocene uspomene.

## *Memory Collection*

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Kopaonik has always been a place where memories have been made. We are proud to present you with our 'Memories Collection' that has been carefully curated to enable you to rest, unwind and connect with this ancient place, taking you on a unique journey of the imagination, helping you create your own precious memories.





## Ritual Jezik cveća

Luksuzni tretman sa planinskim cvećem inspirisan legendom o runolistu pospešiće užitak svih vaših čula. Kao što je runolist endemska vrsta koja kod nas raste samo na području Kopaonika, tako se i tretman od njegovih cvetova potopljenih u hladno ceđena eterična ulja može naći samo u ponudi našeg luksuznog Ether Spa & Wellness centra.

### RITUAL OBUHVATA:

*Masažu u paru uz aromatične sveće sa notom đurđevka*  
*Piling celog tela od cveta runolista*  
*Rasul pakovanje mineralnim blatom uz relaksaciju u parnom kupatilu*  
*Masažu bogatim esencijalnim uljima posebno pripremljenim u aromatičnoj laboratoriji*  
*Šampanjac za dvoje*

**120 min | Cena: 18.900 rsd**

## Jelena Anžujaska Ritual

Kralj Uroš I Nemanjić je svoju ljubav prema Jeleni Anžujskoj pokazao tako što je duž cele obale reke Ibar zasadio jorgovan, a sada je pravo vreme da i vi pokažete ljubav prema sebi tretmanom cvećem jorgovana.

### RITUAL OBUHVATA:

*Detoks tople obloge od cveta jorgovana za oči i abdomen*  
*Luksuznu kupku, piling i masažu stopala sa esencijalnim uljima jorgovana*  
*Prilagođeni energetski tretman lica, sa masažom vrata, ramena i glave*

**90 min | Cena: 12.900 rsd**

## Language of Flowers Ritual

A luxury treatment with mountain flowers inspired by the legend of edelweiss will enhance the pleasure of all your senses. Just as edelweiss is an endemic species that grows only in the area of Kopaonik, so the treatment of its flowers immersed in cold-pressed essential oils can only be found in the offer of our luxury Ether Spa & Wellness Centre.

### THE RITUAL INCLUDES:

*A couple's massage with aromatic candles with a note of lily of the valley*  
*Whole Body Peeling of Edelweiss Flowers*  
*Rasul mineral mud pack with relaxation in the steam bath*  
*Massage with rich essential oils specially prepared in the Aromatic Laboratory*  
*Champagne for two*

**120 min | Price: 18.900 rsd**

## Helen of Anjou Ritual

King Uroš I Nemanjić showed his love for Helen of Anjou by planting lilacs along the entire bank of the river Ibar and now is the right time for you to show your love for yourself with lilac flower treatment.

### THE RITUAL INCLUDES:

*Detox warm lilac flower wraps for eyes and abdomen*  
*Luxurious bath, peeling and foot massage with lilac essential oils*  
*Personalized energy facial treatment with neck, shoulder and head massage*

**90 min | Price: 12.900 rsd**

## Ritual Putevima Srebrne Planine

Pođimo stazama čuvenog biologa Josifa Pančića u nezaboravno spa iskustvo. Povežite se sa jedinstvenim duhom Kopaonika vođeni esencijama lekovitog i aromatičnog bilja. Pročistite svoje energetske čakre i uspostavite balans duha i tela.

### RITUAL OBUHVATA:

*Zvučnu terapiju metalnim zvončićima*  
*Masažu leđa bogatim esencijalnim uljima posebno pripremljenim u aromatičnoj laboratoriji*  
*Terapiju poludragim kamenjem za otvaranje čakri*  
*Planinsku šetnju sa vodičem do Pančićevog vrha*

**60 min | Cena: 10.900 rsd**

## Silver Mountain Pathways Ritual

Let's follow the pathways of the famous biologist Josif Pančić into an unforgettable spa experience. Connect with the unique spirit of Kopaonik guided by the essences of medicinal and aromatic herbs. Purify your energy chakras and balance your mind and body.

### THE RITUAL INCLUDES:

*Sound therapy with metal bells*  
*Back massage with rich essential oils specially prepared in the Aromatic Laboratory*  
*Semi-precious stone therapy to open the chakras*  
*Mountain walk with a guide to Pančić's Peak*

**60 min | Price: 10.900 rsd**





## Kolekcija Dete Prirode

Kopaonik je čarobno mesto za decu, koje vrvi od darova prirode i avantura koje sa nestrpljenjem iščekuju da budu istražene. Za vaše mališane smo sakupili najlepše esencije iz prirode, u nameri da ih usaglasimo sa specijalnim tretmanima kojima će se sa zadovoljstvom prepustiti. Uputićemo ih u avanturu „Mali botaničar“ u kojoj će zajedno sa našim Spa laborantima praviti maske za lice, pilinge i aromatična ulja za masažu, a potom na svojoj koži iskusiti blagodeti maline, kupine i retkog planinskog cveća. Pravi užitek uvek proizilazi iz dobre zabave!

**Maska za lice sa malinom**  
30 min | Cena: 5.000 rsd

**„Dodir leptirića“ dečiji manikir**  
30 min | Cena: 2.500 rsd

## Child of nature Collection

Kopaonik is a magical place for children, full of gifts of nature and adventures waiting to be explored. We have collected the most beautiful essences from nature for your little ones, in order to harmonize them with special treatments that they will be happy to completely indulge in. We will send them on an adventure “Little Botanist” in which they will make face masks, peelings and aromatic massage oils together with our Spa Laboratory Assistants, and then experience the benefits of raspberries, blackberries and rare mountain flowers on their skin. Real pleasure always comes from good fun!

**Raspberry face mask**  
30 min | Price: 5.000 rsd

**„Butterfly touch“ little princess manicure**  
30 min | Price: 2.500 rsd

## Ether umetnost

Sva umetnička dela koja se nalaze na recepciji Ether Spa centra su na prodaju. Svako prodato delo biće zamenjeno drugim originalnim delom što doprinosi drugačijem vizuelnom doživljaju našeg ambijenta.

## Ether art

All art located in the reception area of Grand Ether Spa is available for sale. Each piece that is sold will be replaced by another original piece ensuring that our environment is an ever changing visual delight!



## Studio lepote

### Frizerski salon

Feniranje na ravno kratka/srednja/duga	1.500/2.000/2.500
Feniranje na lokne kratka/srednja/duga	2.000/2.500/3.000
Šišanje i feniranje na ravno/na lokne	4.000/4.500
Farbanje kratka/srednja/duga	6.000/7.000/9.000
Nijansiranje kratka/srednja/duga	10.000/12.000/15.000
Svečana frizura	4.000
Muško šišanje	2.000
Stilizovanje brade	1.000

### Manikir i pedikir

Klasični manikir	3.000
Klasični pedikir	4.000
Manikir + lakiranje obično	3.500
Pedikir + lakiranje obično	4.500
Spa deluxe manikir + lakiranje obično	6.000
Spa deluxe pedikir + lakiranje obično	7.000
Shellac stavljanje	4.000
Shellac skidanje i stavljanje	5.000
Lakiranje obično	1.500
Skidanje gela	2.000

### Šminkanje

Šminkanje	12.000
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## Fitnes centar

Ostanite u dobroj formi uz asistenciju vrhunskog personalnog trenera. Na raspolaganju vam je fitnes centar sa najmodernijim Technogym spravama za vežbanje. U ponudi su i grupni fitnes treninzi - pilates, aerobik i joga

## Beauty Studio

### Hair salon

Blow drying, straight short/medium/long hair	1.500/2.000/2.500
Blow drying, curls style short/medium/long hair	2.000/2.500/3.000
Haircut and Blow dry straight/curls	4.000/4.500
Hair dyeing short/medium/long	6.000/7.000/9.000
Hair shading short/medium/long	10.000/12.000/15.000
Hairstyling	4.000
Men's haircut	2.000
Beard styling	1.000

### Manicure and pedicure

Classic manicure	3.000
Classic pedicure	4.000
Manicure + basic varnish	3.500
Pedicure + basic varnish	4.500
Spa deluxe manicure + basic varnish	6.000
Spa deluxe pedicure + basic varnish	7.000
Shellac application	4.000
Shellac removal and application	5.000
Nail varnish basic	1.500
Gel removal	2.000

### Make Up

Make up services	12.000
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## Fitness Centre

Stay fit with the assistance of a top notch personal trainer. There is a fitness centre with state-of-the-art Technogym equipment at your disposal. There are also group fitness trainings - Pilates, aerobics and yoga.



## Ostanite negovani uz selekciju luksuznih proizvoda

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Ether ulje za lice 15ml	3.900,00 rsd
Ether ulje za telo 100ml	3.500,00 rsd
Ether piling za telo	3.700,00 rsd
Ether gel za umivanje	1.500,00 rsd
Ether fluid za lice	3.000,00 rsd

## Stay nourished with a selection of premium products

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Ether Face oil 15ml	3.900,00 rsd
Ether Body oil 100ml	3.500,00 rsd
Ether Body scrub	3.700,00 rsd
Ether Washing gel	1.500,00 rsd
Ether Face Fluid	3.000,00 rsd



## *Ether spa sadržaji*

- 6 sofisticirano uređenih soba za tretmane
- Relax lounge
- Studio lepote (tretman kose i noktiju, make up studio)
- Aromaterapijska laboratorija
- Finska sauna
- Bio sauna sa borovim iglicama
- Infrared soba sa zidom od himalajske soli
- Lava sauna
- Hamam sa penom
- Parno kupatilo sa gorskim kristalima
- Ledena fontana
- Tuševi doživljaja
- Rasul i parni tuševi
- Dva spektakularna bazena (zatvoreni bazen za rekreativno plivanje i otvoreni bazen sa toplom vodom)
- Jaccuzzi na otvorenom
- Healthy spa bar
- Fitness centar sa najsavremenijom Techno gym 2021 opremom za vežbanje

## *Ether spa facilities*

- 6 sophisticated rooms for treatments
- Relax Lounge
- Beauty Studio (hair and nail treatment, Make Up Studio)
- Aromatic Laboratory
- Finnish Sauna
- Bio sauna with pine needles
- Infrared room with Himalayan Salt Wall
- Lava Sauna
- Hamam with Foam
- Steam Bath with Mountain Crystals
- Ice Fountain
- Experience Showers
- Rasul and Steam Showers
- Two spectacular swimming pools (indoor swimming pool for recreational swimming and indoor swimming pool with hot water)
- Outdoor Jacuzzi
- Healthy Spa Bar
- Fitness Centre with state-of-the-art Technogym 2021 exercise equipment



# Pravila ponašanja i uslovi korišćenja sadržaja u Ether spa centru

Ovo je naš vodič kroz pravila ponašanja i uslove korišćenja sadržaja u Ether Spa & Welless centru kojim želimo da vam obezbedimo najbolje moguće spa iskustvo:

## Dolazak u spa centar

Preporučujemo da dođete 15 minuta pre zakazanog termina kako biste mogli da odvojite vreme da popunite upitnik i pripremite se za tretman. Imajte na umu da kasni dolasci zbog nepredviđenih okolnosti imaju kao rezultat skraćeni termin. U obavezi smo da poštujemo zakazane termine kako bi tretmani narednih gostiju mogli da počnu na vreme.

## Politika otkazivanja

U slučaju sprečenosti dolaska, molimo vas da nas obavestite 8 sati unapred kako bismo otkazali vaš tretman bez naknade. U slučaju kasnog otkazivanja ili nedolaska, biće vam naplaćeno 50% iznosa za propušteni termin.

## Starosna granica

Deca mlađa od 12 godina mogu koristiti usluge našeg Spa centra samo u pratnji odrasle osobe.

Deci do 16 godina nije dozvoljen ulazak u termalnu zonu posle 19.00h.

## Pravila i običaji lepog ponašanja

Ether Spa & Welless odlikuje okruženje mira i relaksacije. Molimo vas da poštujete pravo gostiju na privatnost i mir. Molimo vas da u svakom trenutku u spa centru isključite zvuk na svojim mobilnim uređajima. Zvučna oprema, kao što su prenosivi muzički uređaji, može se koristiti samo sa slušalicama. Molimo vas da se uzdržite od upotrebe mobilnih telefona i kamera u spa zoni. Trčanje ili skakanje u bazene nije dozvoljeno. Nije dozvoljeno unošenje hrane i pića.

Molimo vas da uvažite naša pravila ponašanja, imajući u vidu potrebe drugih gostiju za opuštanjem i odmorom.

## Bezbednost

Žao nam je što ne možemo biti odgovorni za bilo kakav gubitak ili oštećenje ličnih predmeta. Molimo vas da svoje dragocenosti držite zaključane u sefu hotelske sobe tokom vaše posete spa centru ili zatražite od našeg Spa konsijerža da ih smesti u sef Spa centra. Korišćenje spa sadržaja je na sopstvenu odgovornost.

## Zdravlje

Molimo vas da nas obavestite u vezi sa svim zdravstvenim ograničenjima kao što su alergije ili povrede, koje bi mogle da ograniče ili onemoguće vaš tretman ili boravak u Spa centru. Radi sopstvene bezbednosti, preporučujemo da se konsultujete sa lekarom u slučaju zdravstvenih tegoba kao što su visok krvni pritisak, srčane smetnje i dijabetes i obavestite osoblje Spa centra pre korišćenja spa sadržaja. Ovo nam daje mogućnost da se prilagodimo vašim potrebama ili ponudimo savete o tretmanima/sadržajima koje možete da koristite.

## Higijena

Molimo goste da se istuširaju pre korišćenja spa & wellness sadržaja, bazena i pre bilo kakvih tretmana. Kada koristite saunu, parno kupatilo i ležaljke za relaksaciju, molimo vas da stavite peškir na stolice, kao i na prostore za opuštanje. Savetujemo da uklonite šminku i proizvode za negu kože pre korišćenja spa sadržaja.

# Spa Code of Conduct

This is our guide to our spa etiquette, rules and customs to ensure that you enjoy the best possible spa experience:

## Spa arrival

We recommend that you arrive 15 minutes before your appointment time so that you can take your time to fill in our questionnaire and prepare yourself for the treatment. Please note that late arrivals due to unforeseen circumstances result in a shortened appointment time. We must follow scheduled appointment times so the next guests' sessions can begin on time.

## Cancellation policy

We require 8 hours notice to cancel your treatment without charge. In case of a late cancellation or no-show, you will be charged 50% of the amount for the missed appointment.

## Age requirement

Children under the age of 12 may use the services of our Spa Center only when accompanied by an adult.

Children under the age of 16 are not allowed to enter the thermal zone after 19:00.

## Etiquette and behavior

Our spa environment is one of tranquility and relaxation. Please respect all spa guests right to privacy and serenity. We kindly ask that you turn off your mobile devices at all times while in the Spa facility. Sound equipment, such as portable music devices may only be used with headphones. Throughout the spa area, we kindly ask you to refrain from the use of mobile phones and cameras. Running around or jumping in the swimming pools is not permitted. No outside food and beverages allowed.

As much as possible try to be a considerate spa guest, be aware that other people are also on their own relaxation journey. Enjoy your spa experience, relax, and embrace the therapeutic benefits of the facilities and the treatments

## Safety

We regret that we cannot be responsible for any loss or damage of personal articles. Please keep all valuables locked in your hotel room safe during your visit or request one of our spa concierge to place it in the Spa safe. The usage of our spa facilities is at your own risk.

## Health

Please inform us with regards to any health restrictions such as allergies or injuries, which could limit your treatment or your spa stay. For your own safety, we recommend to consult a doctor in case of physical ailments such as high blood pressure, heart problems, diabetes and inform the Spa staff prior to the usage of spa facilities.. This gives us a chance to adjust as necessary or offer advice on the treatments/facilities you can use

## Hygiene

In the interest of good hygiene, all guests are asked to shower before using the spa, the pool and prior to any treatments. When using sauna, steam bath and relaxation loungers, guests are requested to place a towel on the chairs as well as lounging areas. It is a good idea to remove make-up and skincare products for hygiene's sake.



**ETHER**

SPA & WELLNESS

Mi, u Ether Spa centru, verujemo da se životna lepota nalazi u prirodi i ljudima koje volite, kao i uspomenama na momente koje provodite zajedno.

We at Ether Spa believe that the true beauty lies in nature and in love for those you share your beautiful memories with.

**INFORMACIJE I REZERVACIJE / INFO & RESERVATIONS**

Molimo Vas kontaktirajte recepciju Ether Spa & Wellness centra

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E-mail: [info@mkresort.com](mailto:info@mkresort.com)

[www.grandkopaonik.com](http://www.grandkopaonik.com)

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